

# Laguna Honda Reform Plan

Health Commission | September 3, 2019



San Francisco  
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

# Overview

- Our *Promise* to San Francisco
- Ensuring Regulatory *Compliance*
- Reorganizing *Leadership*, Quality and Safety
- Preparing for the *Future*





Promise

# Promise

- Reform Plan for Laguna Honda
- Take Employee Misconduct Seriously
- Improve Patient Care and Safety





# Compliance

# Compliance

- Accepted Plan of Correction
- Culture of Safety
- Medication Management
- Quality Management
- Leadership
- Human Resources





# Leadership

# Leadership

- Permanent CEO and Quality Management Director
- More Hands-On Management
- Collaboration Between Clinical and Quality Management
- Culture of Safety







# Future of LHH

# Future

- Goal: Best Long-Term Care Facility
- Partner With Consultants and Experts
- Review and Implement Recommendations



# Closing

- San Franciscans Deserve the Best Care
- Our Commitment to Improve
- Plan of Correction Approved
- Comprehensive Reform
- Regular Reports to Health Commission, Mayor, Board of Supervisors

